

# **Good Mobile Messaging Server 6.0.3/Client 6.0.1 Good Mobile Control™ Server 1.0.3 for IBM Lotus Domino**

## **Reverting to Version 5.x**

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### **Overview**

This note documents the steps to take to downgrade from Good Messaging Server Version 6.0.3 to Good Messaging Server Version 5.0.x.

#### **Notes:**

- Before performing the uninstall or install, the Domino server on which Good Messaging Server runs should be shut down; this should stop the Good Messaging services. You need to verify that the Good Mobile Control and Good Messaging services have stopped, using Microsoft Windows service control.
- When a Good Messaging 5.x Server is upgraded to Good Messaging 6.0.3 and then downgraded back to the older version again, handhelds running Good Messaging that were set up for the first time under the 6.0.3 server will have to have the older software version re-installed on them.

**The procedures described in this note for server downgrade are not recommended for general use. Client downgrades are not supported.**

**Reverting to GMM versions 5.x and 6.0.0 from 6.0.3 is not supported. 6.0.3 must be downgraded to 6.0.1 first.**

### **Reverting to Good Messaging Server Version 5.x**

To revert to an earlier version, simply uninstall the Version 6.0.3 Good Messaging Server and reinstall the earlier version, as described in the following procedure:

1. Uninstall Good Messaging Server version 6.0.3 using the "Typical" uninstallation option.
2. Uninstall Good Mobile Control version 1.0.3.
3. Re-install Good Mobile Control version 1.0.1.
4. Re-install Good Messaging Server version 6.0.1.
5. Uninstall Good Messaging Server version 6.0.1.
6. Uninstall Good Mobile Control version 1.0.1.
7. Re-install Good Messaging Server 5.0.x.

### **Downgrading Primary and Standby Servers**

The downgrade procedures presented here apply to both primary and standby server installations using Microsoft Cluster or cold-failover configurations.

Note: The downgrade procedure is performed on the primary server. This requires the primary server to be available at all times, until the process is complete. Running migration tools on the standby server is

not recommended and requires operations not described here. Contact your authorized service representative if the migration is to be done on a standby node. (There are cases where the standby server is the only node running, with the primary server shut down, perhaps permanently, due to hardware-related issues.)

To perform a downgrade, follow this procedure:

1. For Microsoft Cluster installations, make sure that the primary server is the owner of all resources. If not, change ownership to the primary server. If the installation uses a standby server, start up the primary server and bring it online. Stop the GoodLink and GAC services using standby node.
2. From Microsoft Cluster Administrator, take all resources "offline."
3. Delete the Goodlink Server and Goodlink Cache Lock resources by right-clicking on each resource and deleting it.  
Do not restart the services.
4. Change ownership of the cluster resources back to the standby server.
5. Uninstall Goodlink Server 6.0.x and reinstall the 5.x version on the standby server. Install Goodlink Server and Good Management Server. Do not start the service at the end of the installation.
6. Move the resources back to the primary server.
7. Delete the dbfiles.lck file from Q - Quorum Drive.
8. Uninstall Goodlink Cluster tools, 6.0.x version.
9. Install Goodlink Cluster tools, 5.x version.
10. Install Goodlink Management Server, 5.x version (if not already installed during the downgrade process).
11. Configure Cluster resources as described in Chapter 9 of the Good Mobile Messaging Admin Guide.
12. Once the Goodlink Cluster tools are configured, bring each resource online.
13. Uninstall GAC from both primary and standby Servers.

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